



# INFO NORDEN ANNUAL REPORT 2023

Around the Nordic Region in 80 points



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<https://pub.norden.org/politiknord2024-703>

# 10 highlights

Info Norden is the oldest and only pan-Nordic information service for residents of the Nordic countries. The service is central to the work of the Nordic Council of Ministers to realise its vision 2030 of a competitive and integrated Nordic Region with free movement for citizens and businesses.

1. **25 years with Info Norden:** In 2023, Info Norden celebrated 25 years of information on free movement and combating border barriers in the Nordic countries. The anniversary was marked in connection with the session of the Nordic Council in Oslo, and with a conference in Copenhagen.
2. **Record number of visits to the Info Norden web pages:** In 2023, for the first time ever, the Info Norden web pages were visited more than two million times. The pages were viewed 2.6 million times, and users were especially looking for information about Norway. Seven of Info Norden's ten most-read articles are about Norway.
3. **The Info Norden web pages are ever more efficiently ensuring that users find relevant information online:** The number of inquiries has decreased from 5,370 in the record year 2022 to 4,614 in 2023, but the rising number of visits to Info Norden's webpages shows that more users are finding the information they need without having to contact Info Norden. The proportion of inquiries in relation to the number of web visits has thus been reduced from 2.8 inquiries per 1,000 web visits in 2022 to 2.3 in 2023. This is in line with the efforts of Info Norden to ensure that as many users as possible can find the answers they are looking for at [norden.org](https://norden.org).
4. **Easier access to reporting border barriers:** Info Norden has intensified its communication on collecting information on border barriers by making it even clearer to users how they can use Info Norden's channels to report potential border barriers and other problems relating to cross-border mobility. The proportion of user inquiries that Info Norden has registered as possible examples of border barriers increased in 2023 to 32.9 per 1,000 inquiries, as compared to 25.5 the previous year.
5. **Nordic cooperation as a good example in Brussels:** Info Norden spoke at the "State of the Union Citizens' Rights" conference of the European Citizen Action Services concerning the work of providing information and support to citizens and businesses in the Nordic Region, and about other aspects of Nordic cooperation. Info Norden presented the vision of the Nordic Council of Ministers for the Nordic Region to become the world's most integrated region, and briefed on both historical and current initiatives to combat obstacles and barriers and promote mobility in the Nordic Region.

6. **Theme meetings on Nordic border barriers:** In 2023, Info Norden organised a series of themed meetings for its partners on border barriers. The meetings provided an important joint Nordic perspective on issues that are usually dealt with at national or EU level. Info Norden held an information meeting for the Finnish Border Barrier Network on the EU Single Digital Gateway Regulation and on implementing the Once-Only Technical System in the Nordic countries. During a study visit by the Social Security Committee of the Swedish parliament to Oslo, Info Norden provided information on Nordic border barriers within the remit of the committee.
7. **Focus on Info Norden's media expertise:** In 2023, Info Norden's activities were highlighted in several Nordic media, both in connection with the anniversary and because of the expertise of Info Norden's project managers in the area of freedom of movement in the Nordic countries. The publicity for Info Norden has shed light on the many opportunities and challenges faced by Nordic residents when moving, commuting or studying across Nordic borders, including emigration from Finland to Norway, problems with obtaining a bank account in Sweden, and special Nordic rights for Nordic citizens.
8. **Nordic co-operation on the agenda on Nordic Day:** On 23 March, Nordic Day, the Nordic co-operation celebrated its role as the world's oldest regional co-operation, inter alia with debates on current Nordic issues. Info Norden contributed to events in several different countries on the day. At one debate, the Nordic ambassadors were called upon to commit to strengthening the cooperation between the Nordic countries, while in another, candidates for the Finnish Parliament discussed how best to combine national and common Nordic interests in a way that will benefit citizens and businesses in the Nordic countries. The events brought together more than 1,000 participants in total.
9. **Info Norden reaches out to the youth of the West Nordic Region:** In several parts of the West Nordic Region, Info Norden has participated in activities aimed at raising public awareness. Info Norden has provided information about the possibilities of working and studying abroad via a tour of settlements in South Greenland, stands at career fairs, and information meetings at youth study programmes in the Faroe Islands and Iceland.
10. **Good dialogue with the Nordic embassies:** Info Norden has developed positive and constructive cooperation with the Nordic embassies. The dialogue focuses in particular on facilitating an effective exchange of information concerning the challenges faced by residents of the Nordic countries when they wish to move to, work in or study in another Nordic country. During the year, Info Norden and the embassies have been in contact both at formal joint information meetings and via ongoing dialogue on specific issues.



Info Norden celebrated its anniversary at the session of the Nordic Council. Jorodd Asphjell, president of the Nordic Council, cut the cake.  
(Photo: Magnus Fröderberg/Norden.org)

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For more than 25 years, Info Norden has placed the Nordic Region on the agenda, so that we politicians can make things easier for citizens in their everyday lives. **I am convinced that Info Norden will be needed for many years to come**, because the Nordic Region is made up of eight countries with different sets of legislation that are constantly evolving.”

Morten Dahlin, Danish Minister for Nordic Cooperation

# What is Info Norden?

Info Norden is the information service of the Nordic Council of Ministers. The purpose of the service is to make it easier for private individuals to move freely between the Nordic countries. Info Norden provides an overview and shortcuts to anyone who wishes to relocate within the Nordic Region, or to work, study or start a business there. Info Norden also provides information about Nordic support schemes and the Nordic cooperation in general.

Info Norden develops and maintains web pages in cooperation with the authorities in the Nordic countries, responds to inquiries from users, reports possible border barriers to the Freedom of Movement Council, and organises information activities aimed at public authorities, caseworkers and other stakeholders.

Info Norden has offices in the eight Nordic capitals, and can respond to inquiries in Danish, Finnish, Faroese, Greenlandic, Icelandic, Norwegian, Swedish or English.



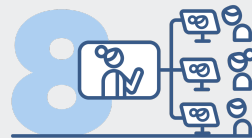
## **Knowledge and innovation:**

Support knowledge and information and make it easier for companies throughout the Nordic region to fully exploit the development opportunities created by the green, technological and digital transition and the growing bioeconomy.



## **Well-functioning labour markets:**

Develop skills and well-functioning labour markets that meet the demands of the green transition and digital development, and which support freedom of movement in the Nordic region.



## **Digitalisation and education:**

Utilise digitalisation and education to link the Nordic Region even more closely together.

**Nordic Council of Ministers: Our Vision 2030** Info Norden works to promote a more competitive Nordic region.

# 10 possibilities and rights

For decades, the Nordic countries have secured a wide range of rights for their citizens in the region. Every day, students, job-seekers and companies contact Info Norden to find out about their possibilities to make use of the freedom of movement in the Nordic countries, and about their rights in other Nordic countries. Listed below are the ten topics most frequently asked about when people contacted Info Norden in 2023.

1. **Rights of non-Nordic citizens:** The Nordic labour market is of interest to job-seekers from all over the world, including in the fields of health, IT, logistics and engineering. Many third-country nationals resident in the Nordic countries also contact Info Norden with questions about work permits in other Nordic countries.
2. **Work, job seeking and unemployment benefits:** Job-seekers want to know how to find work in other Nordic countries, what rights and obligations they have in the labour market, how to obtain unemployment benefits if they become unemployed, and whether they can take their unemployment benefits with them to another Nordic country while looking for a job.
3. **Social security:** Both individuals and companies seek information on applicable law, pensions, parental benefit, family benefits, housing benefit, sickness benefit and unemployment insurance in connection with relocation, commuting, temporary residence and teleworking.
4. **Civil registration, ID and civil registration numbers:** Residents want to know what the requirements are for civil registration in the individual Nordic countries, and how they can obtain a civil registration number and e-ID when they move, work, study or buy a house in another Nordic country.
5. **School and education:** Children, young people, parents and student counsellors seek information on how to take all or part of a study programme at all levels in a neighbouring Nordic country, and about the various subjects on offer.
6. **Customs and taxation:** Employers, workers, job-seekers, students and pensioners seek information on customs and taxation rules, for example if they live in one Nordic country and earn their income in another, or if they intend to move from one country to another.

7. **Society:** Many Nordic citizens seek information about the citizenship rules for children born abroad, dual citizenship and the rules for voting in elections if you have emigrated.
8. **Travelling with animals, plants and foodstuffs:** Many people travel with dogs or cats to visit family members or friends or to work abroad, and seek information about the rules for taking their pets with them to other Nordic countries. Others want to know what rules apply when they travel with food, plants or weapons.
9. **Consumer questions:** Consumers seek information about goods and services, including banking, insurance, postage and delivery costs, and about their rights when they buy from companies domiciled in other Nordic countries.
10. **Business:** Companies seek information about registration, VAT and payroll taxes, and ask questions about cross-border workers, home offices, social security, taxation and work permits – for example if they wish to establish themselves or carry out tasks of short duration in another Nordic country.



For 25 years, Info Norden has provided answers to young people and others who intend to relocate, study or change their job in the Nordic Region. **This is important work which furthers the Nordic ambition to become the world's most integrated region.**

Anders P. Hansen, president of the Nordic Youth Council



# 10 barriers

Individuals, companies, associations, organisations and other actors contact Info Norden with questions about crossing the Nordic borders, or with information about problems they have encountered. In 2023, Info Norden was contacted 152 times about possible border barriers or other challenges that might impede mobility in the Nordic Region. Below are ten examples of both new and well-known issues that Info Norden registered in 2023.

1. **Digital challenges for mobile Nordic citizens:** For the most part, digital services simplify the communication of citizens with the public sector, but between countries there is a digital wall. It is virtually impossible to log on to public services with an electronic ID from another Nordic country, and even where a citizen can log on to a public authority in another Nordic country, identity matching tools are lacking that could identify a person across national systems. The consequences for citizens might for example be not having access to pension prognoses from countries in which they have worked in the past.
2. **Opening a bank account in another Nordic country:** Having the right to open a bank account is not just a consumer issue – it is also about financial and social inclusion. Anyone may need to pay bills or receive wages or benefits. However, many banks in the Nordic countries refuse to create a bank account for persons who are not registered in the civil register of the country in question. This may include people who commute across borders for work, newcomers, owners of holiday homes, or guardians residing in a different country from their family members.
3. **Waiting times for civil registration:** In several countries, persons moving to these countries can experience long waiting times to be officially registered as residents and receive a civil registration number. The long processing times can occur because of bureaucracy, a lack of resources or increased demand. This creates challenges for people who need a civil registration number in order to access important services, such as being able to rent accommodation, open a bank account or take out a loan, register with the authorities, apply for a place for children in day-care centres, kindergartens or schools, purchase important subscriptions such as insurance, telephone or Internet, or enter into an employment contract.
4. **Lack of information exchange between national registers:** When someone relocates from one Nordic country to another and is registered in the new country, several details are exchanged between the population registers of both countries involved. However, information on later relocations, name changes or life events such as marriage, divorce or parenthood are not exchanged. This information must be supplied by the citizens

themselves to the national registers of their former country of residence but many people lack information and clear instructions on how to do this. Another problem arises when people with dual nationality die: If the person concerned is a national of the country of residence, other countries are rarely informed of the death. This may mean that relatives are not informed about the death, and the deceased person's heirs may be deprived of their inheritance.

5. **Teleworking and uncertainty about home working rules:** Employees who wish to take advantage of the opportunity to work from home for an employer in another Nordic country may face challenges, as the rules for home working can vary between countries and employers. Tax, social security, holiday rules and employment conditions all depend on where the work is carried out. These complex situations create uncertainty for both employers and employees about the applicable rules, and it can be challenging for both parties to navigate between the different sets of legislation.
6. **Cross-border commuting for third-country nationals:** Nordic citizens are free to live and work throughout the Nordic countries, and the situation is almost as simple for citizens of EU and EEA countries. However, citizens from other countries must meet several conditions in order to be allowed to work in a Nordic country. Many third-country nationals contact Info Norden because they wish to work in a country other than the one in which they live and have a residence permit, but do not have the same opportunity as Nordic citizens to take advantage of the freedom of movement in the Nordic Region.
7. **Telephone and Internet subscriptions:** People who are temporarily resident in another Nordic country, such as owners of holiday homes, often find that they cannot set up telephone or Internet subscriptions because they do not have permanent residence there. This is despite the fact that, under the EU Telecommunications Directive, providers of electronic communications services may not discriminate against end-users on grounds of nationality or place of residence, unless this is objectively justified.
8. **Insurance for foreign-registered car:** In Norway, you can apply for permission to drive a foreign-registered car for up to two years if you can prove that your stay is temporary. However, as a general rule, you will need to register with the national register in Norway if you are staying in the country for more than six months. The problem that then arises is that the car owner cannot take out the statutory car insurance in Norway, because the car is registered abroad. At the same time the owner cannot take out insurance in the country of registration, as the owner is resident in another country.
9. **Language requirement to receive unemployment benefit in Denmark:** Denmark has introduced a language requirement for recent graduates applying for unemployment benefit. The requirement can be met through a completed 6th grade in Danish primary school, or through a Danish-language-based study programme, or by meeting an affiliation requirement. In relation to the language requirement, Norwegian and Swedish do not have the same status as Danish. You do not for example meet the language requirement if you live in Denmark and have completed an education in Sweden, or an English-language study programme in Denmark. Recent graduates whose mother tongue is another Nordic language, and who have taken advantage of the freedom of movement in the Nordic region to take an education in Denmark, do not thus have the same access to unemployment benefits as recent graduates whose mother tongue is Danish.

10. **The right to vote in Longyearbyen:** Longyearbyen is the administrative centre of Svalbard. Norway has introduced new rules requiring foreign nationals to have resided in a Norwegian mainland municipality for at least three years in order to be allowed to vote or stand for election to the local government in Longyearbyen. For this reason, many Danish, Finnish, Icelandic and Swedish citizens who live in Svalbard are excluded from participating in local elections and democratic processes.



**Info Norden is essential for the work of the Freedom of Movement Council**, both by gathering facts about border barriers that need to be removed, and by helping citizens and companies navigate the regulatory framework that forms the basis for mobility and cross-border transactions in the Nordic Region. In addition, Info Norden is an excellent support for me as chair of the Freedom of Movement Council in 2024.

Anders Ahnlid, chair of the Freedom of Movement Council

# 10 articles

At [norden.org](https://norden.org), Info Norden publishes articles on all topics relating to mobility in the Nordic Region. In 2023, the Info Norden web pages were visited more than two million times. Here you can find Info Norden's ten most-read articles, and the ten most-read articles about each country.

## The most-viewed Info Norden articles in 2023.

The figures in parentheses indicate the position of the articles in the corresponding list for 2022.

1. Travelling with dogs or cats to Norway (1)
2. Moving or travelling to Svalbard (6)
3. Customs regulations in Norway (2)
4. Public holidays in Denmark (new)
5. Guide: Moving to Norway (4)
6. Travelling with pets to Denmark (3)
7. Public holidays in Norway (new)
8. Housing in Norway (5)
9. Guide: Work in Norway (new)
10. Swedish citizenship (7)



### The 10 most-read articles about Denmark

1. [Public holidays in Denmark](#)
2. [Travelling with pets to Denmark](#)
3. [Danish citizenship](#)
4. [Guide: Moving to Denmark](#)
5. [Housing in Denmark](#)
6. [Car in Denmark](#)
7. [Tax in Denmark](#)
8. [Danish retirement pension](#)
9. [Customs rules in Denmark](#)
10. [Guide: Work in Denmark](#)



### The 10 most-read articles about Finland

1. [Guide: Working in Finland](#)
2. [Travelling to Finland with dogs or cats](#)
3. [Finnish citizenship](#)
4. [Job hunting in Finland](#)
5. [Grading scales in Finland](#)
6. [Guide: Moving to Finland](#)
7. [Bank accounts in Finland](#)
8. [Customs rules in Finland](#)
9. [Taxation in Finland](#)
10. [Language courses in Finland](#)



### The 10 most-read articles about the Faroe Islands

1. [Housing in the Faroe Islands](#)
2. [Job-seeking in the Faroe Islands](#)
3. [Tax in the Faroe Islands](#)
4. [Customs regulations in the Faroe Islands](#)
5. [Work and residence permits in the Faroe Islands](#)
6. [Travelling with pets to and from the Faroe Islands](#)
7. [The Faroese education system](#)
8. [Citizenship in the Faroe Islands](#)
9. [Cars in the Faroe Islands](#)
10. [Driving licence in the Faroe Islands](#)



### The 10 most-read articles about Greenland

1. [Job-seeking in Greenland](#)
2. [Guide: Moving to Greenland](#)
3. [Work and residence permits in Greenland](#)
4. [Guide: Work in Greenland](#)
5. [Housing in Greenland](#)
6. [Taxation in Greenland](#)
7. [Public holidays in Greenland](#)
8. [The educational system in Greenland](#)
9. [Car in Greenland](#)
10. [Customs regulations in Greenland](#)



#### The 10 most-read articles about Iceland

1. Icelandic citizenship
2. Customs rules in Iceland
3. Housing in Iceland
4. Guide: Moving to Iceland
5. Travel with dogs and cats to Iceland
6. Looking for work in Iceland
7. Maternity/paternity leave in Iceland
8. Driving licences in Iceland
9. Importing vehicles to Iceland
10. Guide: Work in Iceland



#### The 10 most-read articles about Norway

1. Travelling with dogs or cats to Norway
2. Moving or travelling to Svalbard
3. Customs regulations in Norway
4. Guide: Moving to Norway
5. Public holidays in Norway
6. Housing in Norway
7. Guide: Work in Norway
8. Norwegian identification numbers
9. Looking for work in Norway
10. Retirement pension in Norway



### The 10 most-read articles about Sweden

1. [Swedish citizenship](#)
2. [Banks in Sweden](#)
3. [Customs regulations in Sweden](#)
4. [Guide: Moving to Sweden](#)
5. [Travelling to Sweden with dogs and cats](#)
6. [Public holidays in Sweden](#)
7. [Housing in Sweden](#)
8. [Registration in the Swedish Population Register](#)
9. [Retirement pension in Sweden](#)
10. [Driving licences in Sweden](#)



### The 10 most-read articles about Åland

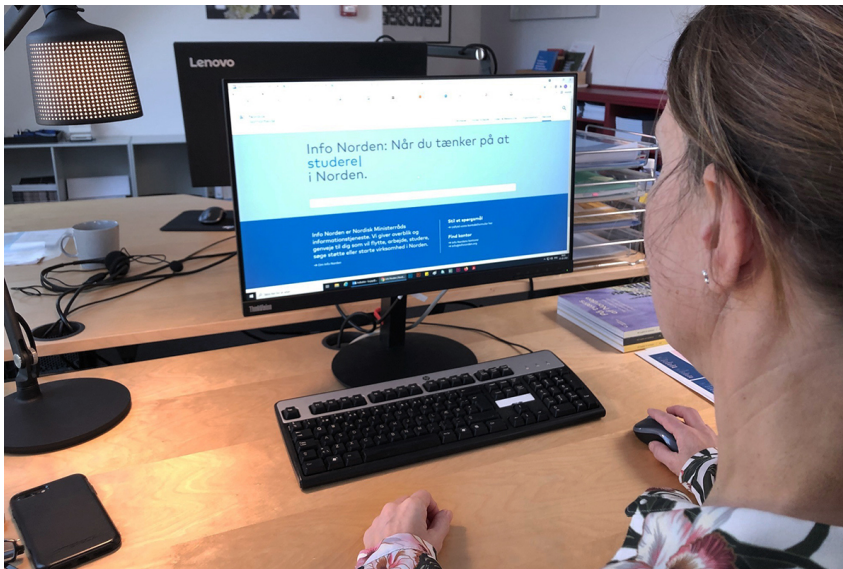
1. [Housing in Åland](#)
2. [Guide: Moving to Åland](#)
3. [Bringing vehicles to Åland](#)
4. [Travelling to Åland with dogs or cats](#)
5. [Customs rules in Åland](#)
6. [Tax in Åland](#)
7. [Work and residence permits in Åland](#)
8. [The education system in Åland](#)
9. [Job hunting in Åland](#)
10. [Guide: Working in Åland](#)



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In the best of all possible worlds, mobility in the Nordic countries would be without barriers and it would be easy to move between our countries. The reality is different, and therefore the existence of Info Norden is of the greatest importance. **When it comes to finding information about moving, studying or opening a business in another Nordic country, Info Norden's website is easy to navigate and well organised, and already has the answers to many questions.** If a question has not yet been answered, there are also Info Norden's talented project managers, who can investigate and clarify questions regarding mobility and border barriers.

Cia Numelin, general secretary of the Norden Association in Åland



(Photo: Info Norden)

# 10 questions and answers

Info Norden provides answers to all kinds of questions about freedom of movement in the Nordic countries. As far as possible, the answers always refer the inquirer to information on Info Norden's own web pages, which are quality-assured by the relevant authorities, or to the authorities themselves. Here are ten anonymised examples of questions and answers from 2023.

1. **I live in Denmark and work in both Norway and Sweden. How do I apply for Norwegian and Swedish pensions?** When you apply for a Danish pension, your application will automatically apply to both Sweden and Norway as well. Udbetaling Danmark will obtain the relevant information and ensure that the application is passed on to the foreign pension authorities. You can find an application form at [borger.dk](http://borger.dk), where you can also read about what documentation from Norway and Sweden you will need to enclose.
2. **How are Norwegian qualifications recognised in Sweden, if I want to work there?** Sweden recognises qualifications from the other Nordic countries. You can apply to have your qualifications recognised in Sweden if you are seeking admission to a study programme, or if you wish to transfer your study periods from your home country, or intend to start work. For more information and details about which authorities to contact, see the Info Norden article "authorisation and recognition of foreign qualifications in Sweden".
3. **Is an enduring power of attorney issued in Denmark valid in Finland, so that I can obtain access to my brother's bank account?** An enduring power of attorney ensures that your wishes and legal rights are respected and that your personal and financial circumstances are properly managed if you become ill, or are unable to make your own decisions due to physical or mental impairment. There are no common Nordic agreements to recognise such an agreement established in another Nordic country. This means that in the first instance, you should contact your brother's Finnish bank.
4. **What do I need to consider if I live in Norway and work remotely for an employer in Sweden?** Remote-working employees are subject to the same collective agreements, local agreements and practices as other employees. Normally, you are covered by social security in the country in which you physically work. If you work in Sweden but live in Norway, you will usually be covered by social security according to Swedish rules. If you exclusively work from home, you will be covered by Norwegian social security (Trygd). However, there are exceptions if you work in several countries. You should contact NAV and Försäkringskassan to find out what rules apply in your particular situation. Your taxation depends on your work situation, so you should also contact Skatteverket, the Swedish tax authority, for precise information on how your taxation will be affected.

5. **Is it necessary to fill in a declaration of all your household goods, such as furniture, clothes, kitchen utensils, etc., when moving to Norway?** You can take your household goods with you to Norway without paying customs duties or other tariffs if you have been continuously resident abroad for at least one year. You must have owned and used the items while you were abroad, and plan to continue using them in Norway after your relocation. To qualify for the exemption from customs duties, you must import your household goods within a reasonable period of time, and no later than one year after you have moved to Norway. There is no specific requirement regarding how long you must keep them before possibly selling them, without losing your tax exemption. You must also fill in the Household Goods Declaration (RD0030), which is available at the website of Tolletaten (the Norwegian Customs Service).
6. **We are a Danish company sending employees to Norway to work as fitters. Will they need a special permit to work on a Norwegian construction site?** Any company that carries out work in Norway on construction sites, or as a whole or a partial provider of cleaning services, manual car care, wheel storage or wheel changing, is required to provide all its employees with HSE (Health, Safety and Environment) cards. You can read more at hmskort.no. If you have any questions, you can contact Arbeidstilsynet (the Norwegian Labour Inspection Authority).
7. **What will I need to get if I am going to Svalbard to work for six months?** First and foremost, you should preferably already have a job in Svalbard before you move there. It is not easy to find a place to stay without a job, as most homes are offered via the workplace. If you intend to stay in Svalbard for less than six months, you will not be registered as resident there. You can read more about Svalbard in the Info Norden article "Moving or travelling to Svalbard".
8. **How can I register my child as a Swedish citizen if the child is born in Denmark?** The citizenship of a child born in the Nordic countries depends on the citizenship of the parents. If one of the parents is a Swedish citizen and the child is born outside Sweden, the child will be a Swedish citizen, but will not automatically be registered in the Swedish national register at birth, and will not be given a Swedish civil registration number. You can register your child with its first name and surname in the Swedish national register by filling in the form SKV 7750 and sending it to Skatteverket (the Swedish Tax Agency). The child will then be registered as a Swedish citizen and assigned a Swedish co-ordination number.
9. **What will I need to do in the process of inheritance after the death of my uncle, who lives in Finland?** The EU Succession Regulation determines which country's rules should be applied in connection with inheritance. The general rule is that it is the rules of the country in which the deceased lived at the time of death that apply. You can read more in the Info Norden article "Death of a family member in Finland".
10. **If I am a dual national of Finland and Sweden, will I be subject to conscription in the event of war?**  
As a citizen of a Nordic country, you are in principle subject to the military service rules of that country. If you are a citizen of a country where compulsory military service applies,

you may be required to take military service there even if you now reside in another country. However, an international agreement stipulates that a person with citizenship in two or more Nordic countries must serve his or her military service in the country where he or she resides. You can read more in Section 3 of the Finnish Conscription Act.

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For us in the Nordic Council, it has always been particularly important to safeguard and promote the popular dimension of the Nordic cooperation. **We attach great importance to those institutions and projects that are in direct contact with citizens and help them in their everyday lives.** Info Norden is an excellent example of such a service – one that builds bridges between the Nordic countries by focusing on the needs and questions of ordinary people.

Bryndís Haraldsdóttir, president of the Nordic Council

# 10 arenas for co-operation

Info Norden cooperates and maintains networks with authorities, embassies and organisations throughout the Nordic Region. Moreover, Info Norden provides information services for all types of stakeholders. In 2023, Info Norden organised or contributed to 47 different events.

1. **Nordic embassies:** In 2023, Info Norden maintained close contact with the Nordic embassies to exchange updates on Nordic mobility, legislative changes and the challenges that Nordic residents encounter when moving, working or studying in other Nordic countries. This contact contributed to improving the level of information for both the embassies and Info Norden on current issues faced by the citizens of the countries concerned. There are various ways of sharing knowledge with the embassies in each country.
2. **Freedom of Movement Council:** In 2023, Info Norden held a meeting with the Freedom of Movement Council to discuss the current challenges facing Nordic residents, including issues relating to pensions, work, e-ID and the possibilities of being able to communicate digitally with the public authorities and carry out cross-border transactions throughout the Nordic Region. During the meeting, the possibility of updating the cooperation between Info Norden and the Freedom of Movement Council was also discussed, with a view to establishing common goals for a secure Nordic Region for both citizens and businesses. The aim was to strengthen the cooperation and improve the ability to assist each other.
3. **Editorial Group for Social Security Issues in the Nordic Region:** Info Norden is part of a formalised collaboration with 13 social security authorities in the Nordic Region, which is responsible for Info Norden's web articles on social security. The articles cover such topics as retirement, maternity leave, child benefits, unemployment benefits and housing benefits. Info Norden meets regularly with the authorities to ensure that the information is up-to-date and easily accessible.
4. **Swedish Parliamentary Committee on Social Insurance:** Info Norden presented its work on mobility and border barriers in the Nordic Region to the Swedish Parliamentary Committee on Social Insurance. The focus was on information and challenges relating to social security and the future labour market, with remote and hybrid working. It was discussed how the Nordic labour market can attract digital nomads and ensure that people with permanent residence and work permits can make use of free mobility throughout the Nordic Region. The discussion also dealt with social security needs across the Region, and the role of the Committee in promoting an integrated Nordic Region through legislation.

5. **Re-start competence mobility:** From 2021 to 2023, Info Norden was part of the reference group for the project Re-start Competence Mobility in the Nordic Region, which was led by the Nordic research centre Nordregio. The project concluded in 2023 with the publication of a policy brief under the title: "How can labour market mobility in the Nordic Region be increased?"
6. **Film about Info Norden's services to Nordic residents:** In 2023, Info Norden produced four short films about different aspects of the organisation's services and operations: the web pages, the inquiry response service, the work on freedom of movement and Info Norden's role in the Nordic co-operation. The videos provide Info Norden's users and stakeholders with a concise, overall picture of the service. The videos were published on 9 July, the anniversary of the service's inauguration, and, through paid marketing, they have been viewed approximately 564,000 times on Facebook and 174,000 times on YouTube.
7. **Anniversary events:** On the occasion of the Info Norden anniversary, Info Norden and the NORDEN Association held the conference "The Nordic Region with and without borders" in Copenhagen, at which politicians, researchers and other actors examined the status of integration in the Nordic Region. The anniversary was also celebrated in connection with the Nordic Council Session in Oslo with, amongst others, the president of the Nordic Council, Jorodd Asphjell.
8. **A visible part of the Nordic co-operation:** Every year, Info Norden contributes to the official Nordic co-operation's events and activities on Nordic Day and at democracy festivals in the Nordic countries. A major investment in 2023 was the activities on Nordic Day in Helsinki, where approximately 750 people participated in panel debates and other events. Info Norden contributed to the implementation of activities in the Nordic marquee at Arendal Week in Norway and Almedalen Week in Sweden, and at Copenhagen Night of Culture, Info Norden ran an information stand at the event in Nordens Hus.
9. **Social media:** Info Norden uses social media to reach different target groups. Via Facebook, Nordic residents are informed of the relevant factors to consider when they relocate, work or study in another Nordic country. On the platform X, Info Norden maintains contact with stakeholders such as politicians, officials and actors from other organisations. In 2023, Info Norden also created a page on LinkedIn to reach new audiences among users and stakeholders.
10. **Newsletters:** Info Norden's eight offices provide information on mobility in the Nordic Region through national newsletters, which are primarily aimed at partners, public authorities and politicians. The newsletters provide up-to-date information about Info Norden's activities, as well as about mobility, border barriers, events and publications. In 2023, Info Norden published 15 newsletters, with a total of 3,200 recipients.

”

We at the Finnish Tax Authority and Nordic eTax value our cooperation with Info Norden. **We receive information from Info Norden concerning, for example, current trends and questions from users about taxation in various situations,** which means we can take these into account when developing our pages. Thank you for the good cooperation!

lisa Väänänen, Finnish Tax Authority

”

Through the Editorial Group for Nordic Social Security Issues, the Swedish Pensions Agency has the possibility to reach more people with our information about how the Swedish pension system works, how individuals can influence their pensions, and how they can keep track of their future pensions. **This is important to give people who contact Info Norden the chance to understand, anticipate and influence the pensions they earn in Sweden.**

Alexandros Maditianos, Swedish Pensions Agency

# 10 facts about mobility in the Nordic Region

Info Norden's target groups include citizens who move or commute between the Nordic countries in order to work, study or establish a business. There are also residents of the Nordic countries who have previously worked and earned the right to a pension in another Nordic country, and citizens who are looking for information about obtaining citizenship in another Nordic country.



At the beginning of 2023, approximately 28,000,000 people were **LIVING** in the Nordic Region



At the beginning of 2023, approximately 451,000 were **LIVING** in a Nordic country other than the one in which they were born.



In 2022, approximately 38,000 people **MOVED** from one Nordic country to another.



In the **DECADE** between 2013 and 2022, approximately 411,000 people moved from one Nordic country to another.



Approximately 44,400 people live in one Nordic country and **WORK** in another



Approximately 10,400 students study in one Nordic country with **STUDY SUPPORT** from another.



Approximately 5,700 students make use of **ERASMUS +** or **NORDPLUS** between the Nordic countries.



Approximately 179,000 receive a **PENSION** from another Nordic country, because they have lived or worked there at some point in their lives.



In 2022, approximately 10,800 Nordic citizens were granted **CITIZENSHIP** in another Nordic country.



Info Norden's 400 **ARTICLES**, which can be read in six languages, were **VISITED** 2.0 million times in 2023, and during the year Info Norden **RESPONDED** to 4,614 inquiries, of which 152 represented possible **OBSTACLES** to freedom of movement.



”

Info Norden is an important partner for the Youth League of the Finnish Norden Association (PNU) in relation to freedom of movement in the Nordic Region, such as questions relating to the taxation of summer jobs, student support or pensions. We cooperate to raise awareness of the excellent service that Info Norden can provide to anyone who relocates in the Region, and to discuss current issues that arise, and how we can work together to find solutions to communicate these. **Info Norden's work and support is invaluable to young people who relocate in the Nordic Region.**

Jenny Tabermann, secretary general of the Youth League of the Finnish Norden Association

# 10 web pages for citizens of the Nordic Region

Citizens and businesses in the Nordic Region can make use of several different resources and services to obtain information on how to make use of the possibilities to cross borders. Some services focus on a limited number of themes, while others are aimed primarily at users in a specific region. Info Norden engages in collaboration and dialogue with all of them, in order to best serve its users.

1. [Info Norden](#): The information service of the Nordic Council of Ministers, which provides information on moving, working, studying and starting a business throughout the Nordic Region, as well as on Nordic support schemes and the Nordic co-operation in general.
2. [Nordic Council of Ministers' Border Database](#): A database of known border obstacles, maintained by the secretariat of the Freedom of Movement Council.
3. [Nordic eTax](#): An information service for persons who are resident in one Nordic country and earn an income in another. Jointly operated by the tax authorities in the Nordic countries.
4. [Grensetjänsten Norge-Sverige](#): Handles questions from people and companies with activities along the Norwegian-Swedish border.
5. [Gränstjänsten Sverige-Finland-Norge](#): Service based in Nordkalotten (Cap of the North) providing guidance and information about cross-border activities in the region.
6. [Øresunddirekt](#): Provides information to private individuals and companies in the Øresund Region.
7. [Your Europe](#): The European Commission provides information about rights in the EU. Here you can contact the service Your Europe Advice, which is administered by the European Citizen Action Service.
8. [Eures](#): A collaboration between the employment services in the EU and the EEA. Administered by the European Labour Authority.
9. [SOLVIT](#): EU service that assists citizens and businesses when public authorities fail to comply with EU rules.

10. **Nordic Labour Journal:** Journal on the labour market in the Nordic Region. Published by Arbeidsforskningsinstituttet (Work Research Institute), Oslo. Financed by the Nordic Council of Ministers.



(Photo: Info Norden)

# Appendix: Web page visits, inquiries and information activities

## Visits to the Info Norden web pages

The figures up to and including 2022 are from Google Analytics. The 2023 figures are from Siteimprove, where not otherwise stated.

Figure 1: Number of visits to the Info Norden web pages

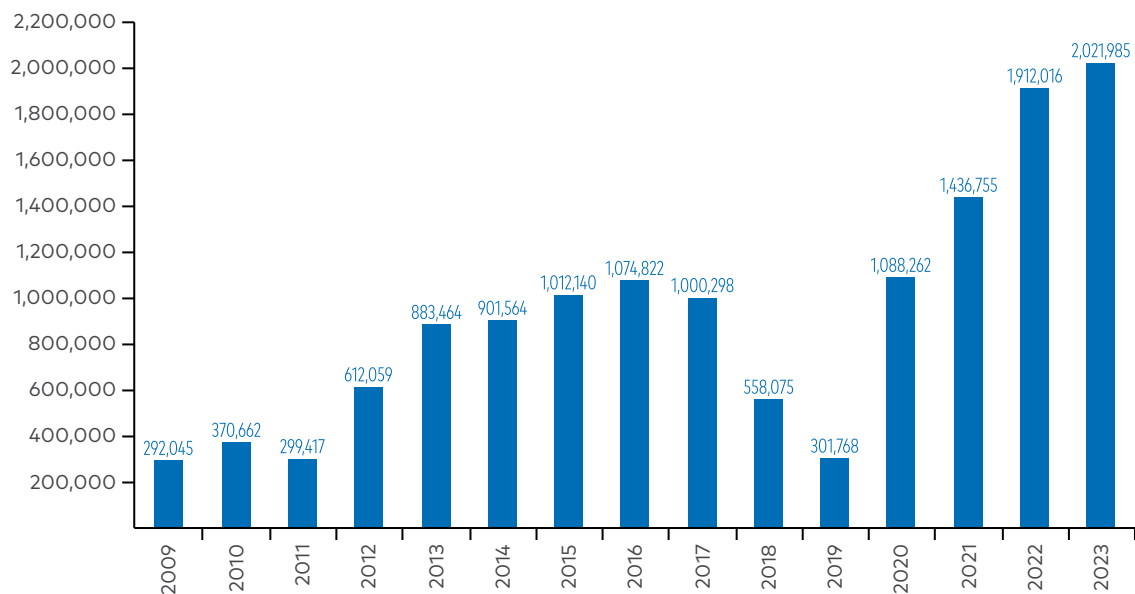


Table 1: Number of visits to the Info Norden web pages

Visit from:	2021	2022	2023	Alteration, 2022 to 2023
Denmark	223 852	248 100	275 981	+11,2 %
Finland	145 206	233 779	242 419	+3,7 %
Faroe Islands	6 266	7 381	6 639	-10,1 %
Greenland	10 232	20 469	15 487	-24,3 %
Iceland	24 520	29 230	32 732	+12,0 %
Norway	232 921	322 759	327 465	+1,5 %
Sweden	376 593	509 756	541 494	+6,2 %
Åland	2 490	3 277	3 130	-4,5 %
Non-Nordic countries	414 675	537 265	576 638	+7,3 %
<b>Total</b>	<b>1 436 755</b>	<b>1 912 016</b>	<b>2 021 985</b>	<b>+5,8 %</b>

Table 2: Number of page views for the Info Norden web pages

Page views in:	2021	2022	2023	Alteration, 2022 to 2023
Denmark	362 346	361 920	365 387	+1,0 %
Finland	240 005	348 800	326 789	-6,3 %
Faroe Islands	11 411	11 873	9 715	-18,2 %
Greenland	17 710	29 884	21 824	-27,0 %
Iceland	56 014	50 877	50 600	-0,5 %
Norway	365 141	458 953	420 594	-8,4 %
Sweden	596 372	733 899	690 654	-5,9 %
Åland	4 286	5 840	5 667	-3,0 %
Non-Nordic countries	591 755	719 155	718 776	-0,1 %
<b>Total</b>	<b>2 245 040</b>	<b>2 721 201</b>	<b>2 610 006</b>	<b>-4,1 %</b>

Table 3: Visits, by traffic source

Percentage share of visits coming via:	2021	2022	2023
Organic searches <sup>[1]</sup>	80,3 %	81,9 %	81,0 %
<b>Google's share of organic searches</b>	97,1 %	96,6 %	97,2 %
Google ads <sup>[2]</sup>	10,0 %	10,5 %	7,7 %
Other websites (apart from social media)	1,7 %	1,3 %	0,9 %
Social media	0,9 %	0,6 %	0,8 %
<b>Facebook's share of social media visits</b>	65,4 %	85,2 %	85,7 %
Direct traffic	6,8 %	5,7 %	5,2 %
Internal referrals	-	-	3,2 %
Other	0,0 %	0,0 %	-

Table 4: Visits, by device

Device	2021	2022	2023
Computer	41,2 %	36,3 %	36,0 %
Mobile phone	55,9 %	61,6 %	62,3 %
Tablet	2,9 %	2,2 %	1,7 %

1. 2023 figures calculated as the number of search engines in Siteimprove, minus the sum of clicks on Info Norden's campaigns in Google Ads.
2. Figures for 2021-2022 from Google Analytics. 2023 figures calculated as the sum of clicks on Info Norden's Google Ads campaigns.

Table 5: Most-viewed web pages

Here are the 75 most-read articles on the Info Norden web pages across all countries. All translations of each text are included. The position on the list in 2022 is shown in parentheses.

- |  |   |   |
|--|---|---|
| 1. Travelling with dogs or cats to Norway (1)            | 28. Travelling to Finland with dogs or cats (22)                    | 52. Pregnancy and childbirth in Sweden (59)               |
| 2. Moving or travelling to Svalbard (6)                  | 29. Retirement pension in Sweden (23)                               | 53. Driving licences in Norway (40)                       |
| 3. Customs regulations in Norway (2)                     | 30. Driving licences in Sweden (29)                                 | 54. Work and residence permits in Greenland (64)          |
| 4. Public holidays in Denmark (14)                       | 31. Parental benefit in Sweden (50)                                 | 55. Guide: Work in Denmark (55)                           |
| 5. Guide: Moving to Norway (4)                           | 32. Tax in Norway (25)  | 56. Guide: Work in Greenland (74)                         |
| 6. Travelling with pets to Denmark (3)                   | 33. Guide: Moving to Denmark (21)                                   | 57. Icelandic citizenship (43)                            |
| 7. Public holidays in Norway (new)                       | 34. Car in Sweden (49)  | 58. Housing in the Faroe Islands (30)                     |
| 8. Housing in Norway (5)                                 | 35. Housing in Denmark (20)   | 59. Housing in Greenland (38)                             |
| 9. Guide: Work in Norway (10)                            | 36. Child support in Sweden (47)                                    | 60. Danish State Education Support (72)                   |
| 10. Swedish citizenship (7)                              | 37. Work as a doctor or nurse in Sweden (new)                       | 61. Housing in Åland (33)                                 |
| 11. Norwegian identification numbers (8)                 | 38. Car in Denmark (52)   | 62. Customs rules in Iceland (new)                        |
| 12. Banks in Sweden (19)                                 | 39. Work and residence permits in Norway (31)                       | 63. The right to vote in Norway (new)                     |
| 13. Customs regulations in Sweden (24)                   | 40. Norwegian citizenship (26)                                      | 64. Danish civil registration number (new)                |
| 14. Looking for work in Norway (17)                      | 41. Tax in Sweden (53)  | 65. Guide: Moving from Sweden (new)                       |
| 15. Retirement pension in Norway (16)                    | 42. Housing allowance in Sweden (63)                                | 66. Civil registration in Denmark (54)                    |
| 16. Guide: Moving to Sweden (11)                         | 43. Registration in the National Population Register in Norway (36) | 67. The Danish pension system (66)                        |
| 17. Travelling to Sweden with dogs and cats (27)         | 44. Grading scales in the Swedish educational system (45)           | 68. Job-seeking in the Faroe Islands (65)                 |
| 18. Public holidays in Sweden (new)                      | 45. Cars in Norway (42)   | 69. The grading scale in the Danish education system (73) |
| 19. Work as a nurse in Norway (15)                       | 46. Tax in Denmark (35)   | 70. Driving licences in Norway (60)                       |
| 20. Danish citizenship (9)                               | 47. Right to healthcare services in Norway (37)                     | 71. Driving licence in Denmark (new)                      |
| 21. Parental benefit in Norway (18)                      | 48. Finnish citizenship (48)  | 72. Medicines and high-cost protection in Sweden (new)    |
| 22. The Norwegian pension system (13)                    | 49. Work permits and residence permits in Sweden (39)               | 73. Disability benefit in Norway (new)                    |
| 23. Guide: Working in Finland (new)                      | 50. Danish retirement pension (41)                                  | 74. Primary and lower secondary school in Norway (70)     |
| 24. Job-seeking in Greenland (34)                        | 51. Customs rules in Denmark (46)                                   | 75. Unemployment benefit in Sweden (62)                   |
| 25. Housing in Sweden (44)                               |   |   |
| 26. Guide: Moving to Greenland (12)                      |   |   |
| 27. Registration in the Swedish Population Register (28) |   |   |

Table 6: Most-viewed web pages, by subject

Here are the 20 subjects on which Info Norden users have most often searched for information, across countries. The position on the list in 2022 is shown in parentheses.

- |                                     |                                       |
|-------------------------------------|---------------------------------------|
| 1. Travelling with dogs or cats (1) | 11. Car (11)                          |
| 2. Guide: Moving to (2)             | 12. Residence and work permit (9)     |
| 3. Public holidays (new)            | 13. Parental benefit (12)             |
| 4. Customs regulations (5)          | 14. Bank account (13)                 |
| 5. Housing (3)                      | 15. Civil registration (10)           |
| 6. Citizenship (4)                  | 16. Driving licence (14)              |
| 7. Guide: Work in (15)              | 17. Civil registration number (17)    |
| 8. Job-seeking (6)                  | 18. Pension system (16)               |
| 9. Tax (7)                          | 19. Right to healthcare services (18) |
| 10. Retirement pension (8)          | 20. Guide: Moving abroad (19)         |

## Inquiries to Info Norden

All inquiries to Info Norden are registered in the Nordsvar database. The figures are taken from there.

Figure 2: Number of inquiries to Info Norden

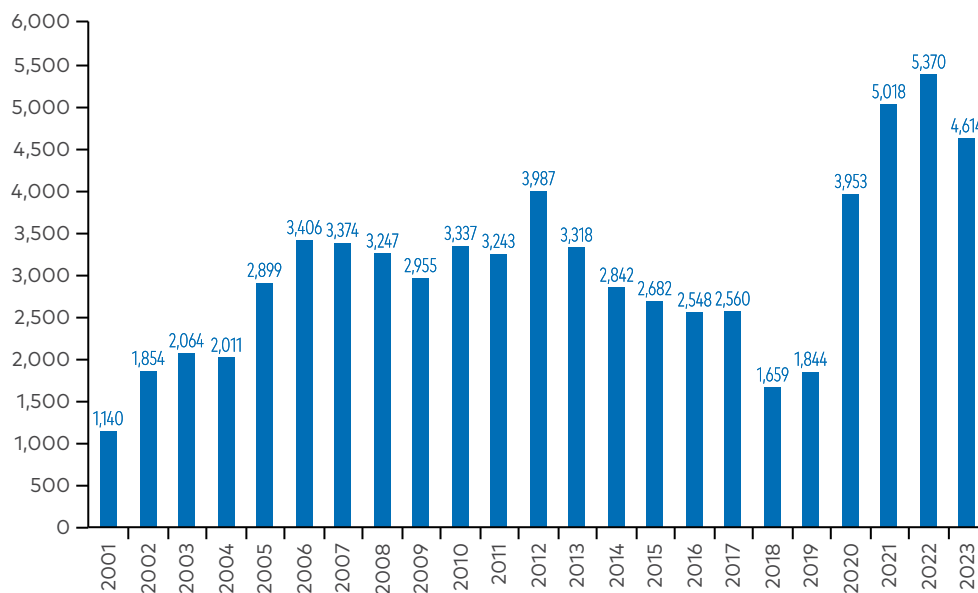




Table 7: Number of inquiries to Info Norden, by office

Most users who ask questions do so via the questionnaire on Info Norden's web pages. In the questionnaire, users can choose which language they wish to receive the response in. This choice determines which Info Norden office receives the question. Inquiries that require an answer in Danish will be sent to Info Norden in Denmark, etc. Inquiries in English are answered by Info Norden in the country to which the inquiry relates.

Number of inquiries to:	2021	2022	2023	Alteration, 2022 to 2023
Denmark	904	837	756	-9,7 %
Finland	586	610	654	+7,2 %
Faroe Islands	222	166	133	-19,9 %
Greenland	171	333	244	-26,7 %
Iceland	276	312	256	-17,9 %
Norway	1 005	1 117	1 000	-10,5 %
Sweden	1 759	1 888	1 502	-20,4 %
Åland	95	107	69	-35,5 %
<b>Total</b>	<b>5 018</b>	<b>5 370</b>	<b>4 614</b>	<b>-14,1 %</b>

Table 8: Number of inquiries about each country

Please note that an inquiry is often about at least two different countries. The totals in each column will therefore exceed the sum of all inquiries per year in Table 12. Inquiries relating to countries outside the Nordic region have only been registered since 2019.

<b>Number of inquiries about:</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>Alteration, 2022 to 2023</b>
Denmark	1 411	1 421	1 267	-10,8 %
Finland	663	575	660	+14,8 %
Faroe Islands	317	260	221	-15,0 %
Greenland	259	403	346	-14,1 %
Iceland	423	455	405	-11,0 %
Norway	1 766	1 985	1 663	-16,2 %
Sweden	1 616	1 592	1 297	-18,5 %
Åland	150	154	133	-13,6 %
EU/EEA	148	184	152	-17,4 %
Other	217	246	220	-10,6 %

Table 9: Percentage share of inquiries about each country

Please note that an inquiry is often about at least two different countries. The totals in each column will therefore exceed 100%.

Number of inquiries about:	2021	2022	2023
Denmark	28,1 %	26,5 %	27,5 %
Finland	13,2 %	10,7 %	14,3 %
Faroe Islands	6,3 %	4,8 %	4,8 %
Greenland	5,2 %	7,5 %	7,5 %
Iceland	8,4 %	8,5 %	8,8 %
Norway	35,2 %	37,0 %	36,0 %
Sweden	32,2 %	29,6 %	28,1 %
Åland	3,0 %	2,9 %	2,9 %
EU/EEA	2,9 %	3,4 %	3,3 %
Other	4,3 %	4,6 %	4,8 %

**Table 10. Percentage share of inquiries by subject**

Please note that an inquiry is often about at least two different subjects. The totals in each column will therefore exceed 100%.

<b>Subject</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
Work in several countries	0,8 %	0,7 %	0,7 %
Work, job-seeking and unemployment benefits	13,9 %	14,3 %	21,1 %
Housing	4,2 %	5,2 %	4,4 %
Teleworking and remote studies	-	0,9 %	1,3 %
Business/company	2,9 %	4,5 %	4,9 %
Family (e.g. child support, death and inheritance)	3,7 %	3,3 %	4,2 %
Relocating	9,2 %	10,7 %	10,0 %
Civil registration, ID and civil registration number	11,1 %	10,3 %	11,5 %
Consumer (e.g. banking and insurance)	3,9 %	5,7 %	5,6 %
Cross-border work/commuting	1,5 %	1,8 %	1,0 %
Non-Nordic citizens	18,8 %	22,6 %	26,5 %
Crises in society (inquiries about COVID-19 and the war in Ukraine)	6,2 %	1,1 %	0,2 %
Vehicles	4,3 %	4,6 %	4,6 %
Temporary stays	-	4,2 %	4,9 %
Nordic cooperation	1,2 %	0,8 %	1,0 %
Nordic support schemes	0,6 %	0,7 %	0,7 %
Travelling with animals, plants and foodstuffs	3,7 %	5,0 %	6,5 %
Society (e.g. citizenship and voting rights)	11,5 %	8,9 %	6,8 %
School and education	10,0 %	11,0 %	10,5 %
Health, illness and special needs	16,9 %	16,2 %	15,4 %
Social security (all types of social benefits)	4,1 %	5,3 %	4,7 %
Customs and taxation	9,3 %	11,5 %	10,1 %
Other	1,7 %	1,8 %	1,3 %

Table 11: Proportion of inquiries per web visit

Info Norden aims to ensure that as many users as possible can find relevant information at norden.org without having to contact Info Norden directly. The goal is therefore that the proportion of inquiries per web visit should be low.

Year	Proportion of inquiries per web visit
2023	2,3 ‰
2022	2,8 ‰
2021	3,5 ‰
2020	3,6 ‰
2019	6,1 ‰

Table 12: Percentage share of inquiries, by language

Language	2021	2022	2023
Danish	16,0 %	15,7 %	15,0 %
Finnish	7,4 %	8,3 %	7,5 %
Faroese	0,2 %	0,2 %	0,3 %
Greenlandic	0,1 %	0,3 %	0,2 %
Icelandic	3,6 %	3,5 %	3,4 %
Norwegian	18,0 %	17,4 %	16,1 %
Swedish	27,7 %	26,0 %	24,4 %
English	27,0 %	28,6 %	33,0 %

Table 13: Percentage share of inquiries, by arrival method

Arrival method	2021	2022	2023
Web form	88,2 %	88,9 %	85,3 %
Telephone	5,1 %	2,8 %	2,2 %
E-mail	6,6 %	8,2 %	12,1 %
Social media	0,1 %	0,0 %	0,2 %
Letter	0,0 %	0,1 %	0,2 %
Visit	0,0 %	0,0 %	0,0 %

Table 14: Inquiries registered as possible border barriers

Info Norden can register an inquiry as dealing with a 'possible border barrier'. This may concern new or well-known issues, or relate to barriers that meet the Freedom of Movement Council's definition of a border barrier, or issues that have not yet been clarified. The role of Info Norden is to collect and report information about border barriers to the Freedom of Movement Council. The goal is to receive relatively few trivial inquiries, and relatively more inquiries relating to possible obstacles to freedom of movement. The proportion of all inquiries relating to possible border barriers is a measure of this..

Year	Number	As a proportion of total inquiries
2023	152	32,9 ‰
2022	137	25,5 ‰
2021	67	13,4 ‰
2020	95	24,0 ‰

## Info Norden's information activities

Info Norden's information activities cover all aspects of the work for freedom of movement in the Nordic Region, and may include seminars, conferences, presentations, meetings with stakeholders, targeted digital information for Info Norden's target groups and social media campaigns.

Table 15: Info Norden's own events

Theme	Organiser	Location	Start date	Number of participants
Information day at Ålands Gymnasium	Info Norden, Nordjobb	Mariehamn	24-01-2023	30
Information day at Ålands Yrkesgymnasium	Info Norden, Nordjobb	Mariehamn	30-01-2023	20
Information day at Ålands Sjömannsskola	Info Norden, Nordjobb	Mariehamn	31-01-2023	25
Finnish Border Barrier Network	Info Norden, Pohjola-Norden	Helsinki	31-01-2023	16
Framadagar Háskóla Reykjavíkur	Info Norden, Norræna félagið	Reykjavík	21-02-2023	500
Presentation of Info Norden to the Norwegian Embassy in Copenhagen	Info Norden, Norwegian Embassy in Copenhagen	Copenhagen	28-02-2023	15
Presentation of Info Norden to the Embassy of Finland in Copenhagen	Info Norden, Embassy of Finland in Copenhagen	Copenhagen	28-02-2023	11
Meeting with Nordisk eTax	Info Norden, Nordisk eTax	Online	01-03-2023	16
Presentation of Info Norden to the Swedish Parliamentary Research Service	Info Norden, Swedish Parliamentary Research Service	Stockholm	16-03-2023	30
Nordic Day, Finland	Info Norden, Language Ambassadors, Nordplus, etc	Helsinki	23-03-2023	750
Finnish Border Barrier Network	Info Norden, Pohjola-Norden	Helsinki	16-05-2023	18
Finnish Border Barrier Network	Info Norden, Pohjola-Norden	Helsinki	26-09-2023	27
Presentation on Info Norden and mobility to the Swedish Parliamentary Committee on Social Insurance	Info Norden	Oslo	12-10-2023	20
Celebration of the Info Norden anniversary at the Nordic Council session	Info Norden	Oslo	30-10-2023	20

The Nordic Region with and without borders – 25 years of Info Norden	Info Norden, NORDEN Association	Copenhagen	21-11-2023	80
Meeting with the Finnish embassies in the Nordic Region	Info Norden, Embassy of Finland in Copenhagen		23-11-2023	8
Finnish Border Barrier Network	Info Norden, Pohjola-Norden	Helsinki	28-11-2023	19
Lunch meeting with all Nordic embassies in Oslo	Info Norden	Oslo	29-11-2023	11

Table 16: Events to which Info Norden has contributed

Theme	Organiser	Start date	Start date	Number of participants
Information day at the Jobbchansen job fair	AMS, Ålands näringsliv	Mariehamn	26-01-2023	300
NAPA's vision bazaar	NAPA	Nuuk	01-02-2023	50
Materials for the Pohjola-Norden election debates on border barriers in the Nordic Region	Pohjola-Norden		14-02-2023	100
LOTS – The border obstacle network of the Nordic Council of Ministers	Nordic Council of Ministers	Copenhagen	01-03-2023	20
Presentation of Info Norden and border barrier work	ECAS	Brussels	21-03-2023	200
Nordic Day	Nordic co-operation, UiO, Norwegian parliament	Oslo	23-03-2023	100
Presentation of Info Norden to the Nordic Centre and the president of the Nordic Youth Council	Norden i fokus	Oslo	23-03-2023	15
Nordic Day	NAPA	Nuuk	23-03-2023	100
Nordic Day	Åland University of Applied Sciences	Mariehamn	23-03-2023	40
Nordic Day	Nordic cooperation	Stockholm	23-03-2023	150
Information meeting on Nordic possibilities	NAPA	Nuuk	31-03-2023	25



Development survey of Finland's Nordic border barrier network	Pohjola-Norden		03-04-2023	44
Presentation of Info Norden	Norden Association in Åland	Mariehamn	20-04-2023	12
Communication seminar	Nordic Council of Ministers	Oslo	24-04-2023	50
Workshop of the Nordic-Baltic project on a Joint Search Interface on Legislation (World's Smoothest Cross-Border Mobility and Daily Life Through Digitalisation)	Finnish Ministry of Justice, DVV		09-05-2023	11
Meeting with Nordic contact persons on the upper secondary school agreement	Nordic Council of Ministers	Copenhagen	11-05-2023	10
Presentation on Info Norden and mobility to Nordic contact persons for the upper secondary school agreement	Knowledge and Welfare	Copenhagen	11-05-2023	15
Greenland's National Day at NAPA	NAPA	Nuuk		100
The borderless Nordic Region – common labour market, emergency services and infrastructure?	Nordic Council of Ministers, Tornedal Council, Council of Cap of the North	Pori	21-06-2023	12
Contribution to implementing activities in the Nordic Region marquee at Almedalen Week	Nordic Council of Ministers	Almedalen	27-06-2023	
Information trip to South Greenland	Centre for Work-related Injuries in Greenland	South Greenland	27-06-2023	100
Contribution to implementing activities in the Nordic Region marquee at Arendal Week	Nordic Council of Ministers	Arendal	27-06-2023	
West Nordic Day	NAPA	Nuuk	01-09-2023	100
Activities in connection with the Nordic Council session	Nordic Council	Oslo	23-09-2023	
Stand at Nordens Hus, Night of Culture, Copenhagen	Nordic Council of Ministers	Copenhagen	13-10-2023	200
Presentation to the Freedom of Movement Council	Freedom of Movement Council	Oslo	30-10-2023	30

Workshop on the versatile use of the Nordic and Baltic legal databases	The Nordic Baltic project on the versatile use of legal databases	Copenhagen	30-10-2023	15
Alternative Nordic Region	Youth League of the Finnish Norden Association	Helsinki	09-11-2023	20
Career fair at the University of Greenland	Ilisimatusarfik - University of Greenland	Nuuk	15-11-2023	15

Table 17: Info Norden's digital information activities and publicity in other channels

Theme	Organiser/sender	Information type	Date	Number of recipients/Reach
Celebrating Norden - 25 years	Info Norden	Newsletter	13-08-2013	65
Understanding the Nordic agenda in 2023	Info Norden	Newsletter	09-01-2023	635
Understanding the Nordic agenda in 2023	Info Norden	Social media	09-01-2023	42
The need of Nordic people for access to banking services in Sweden	Info Norden	Social media	17-01-2023	40
Info Norden – an important guide in a changing Nordic Region	Norden Association annual report 2022	Article	06-02-2023	8 390
Uusia ennätyksiä Pohjolassa, jonka rajat avautuivat uudelleen	Info Norden	Newsletter	21-03-2023	190
New records for Info Norden! – What Nordic issues do citizens need information on?	Pohjola-Norden	Article	22-03-2023	5 500
New records for free movement in the Nordic Region	Info Norden	Newsletter	23-03-2023	372
New records in a reopened Nordic Region	Info Norden	Newsletter	23-03-2023	65
New records in a reopened Nordic Region	Info Norden	Newsletter	23-03-2023	71
New records for free movement in the Nordic Region	Info Norden	Social media	23-03-2023	630
Record number of people sought information from Info Norden last year	News Øresund	Web news item	30-03-2023	

Info Norden annual report 2022	Pohjola-Norden	Newsletter	03-04-2023	2 800
Info Norden – Nordic information for more than 25 years	Norden Association in Norway	Social media	09-07-2023	
Video on the occasion of the Info Norden anniversary (Danish)	Info Norden	Video	09-07-2023	47 127
Video on the occasion of the Info Norden anniversary (Finnish)	Info Norden	Video	09-07-2023	40 192
Video on the occasion of the Info Norden anniversary (Icelandic)	Info Norden	Video	09-07-2023	18 874
Video on the occasion of the Info Norden anniversary (Norwegian)	Info Norden	Video	09-07-2023	10 371
Video on the occasion of the Info Norden anniversary (Swedish)	Info Norden	Video	09-07-2023	57 341
Video film – advertising on Facebook	Info Norden	Video	09-07-2023	564 189
The oldest information service in the Nordic Region turns 25	Norden.org	Web news item	09-07-2023	
Info Norden – Nordic information for more than 25 years	Norden Association in Norway	Article	09-07-2023	
EXPLAINED: Ten rights Nordic citizens enjoy that EU citizens don't	The Local	Web news item	12-07-2023	50 000
Info Norden turns 25	Pohjola-Norden	Webnyhed	07-08-2023	
Guide to Swedish Summer Dreams: Buy your holiday home at a low exchange rate	Info Norden	Social media	08-08-2023	1 132
Create Your Next Chapter: Five strong reasons to kickstart your career in the integrated Nordic Region	Info Norden	Social media	09-08-2023	652
Facts about a bank account in Sweden with HBL	HBL	Article	15-08-2023	192 000
Sun, rain and Nordic knowledge – a summer of facts and insights	Info Norden	Social media	15-08-2023	418
Nordic Rights: Ten reasons to celebrate!	Info Norden	Nyhedsbrev	30-08-2023	465
Nordic Rights: Ten good reasons to celebrate!	Info Norden	Social media	30-08-2023	1 218
News about the Info Norden anniversary	Pohjola-Norden	Newsletter	01-09-2023	2 800

A northerner crosses his tracks	Norden Association in Norway - Norden magazine number 3 – 2023	Article	05-09-2023	8 390
25 years of Info Norden	Info Norden	Newsletter	13-09-2023	75
Tax or integration?	Info Norden	Social media	20-09-2023	457
Popular 25-year-old facilitates mobility in the Nordic Region	Working life in the Nordic Region	Web news item	24-09-2023	
Info Norden: 25 years of facilitating Nordic movement	Nordic Labour Journal	Article	26-09-2023	
Info Norden celebrates its first 25 years	Norden Association, Denmark	Article	01-10-2023	
All Swedish citizens should be entitled to a civil registration number	Info Norden	Social media	02-10-2023	755
Denmark prevents Swedes from buying holiday homes	Info Norden	Newsletter	11-10-2023	465
Swedes hindered by Danish holiday home rules	Info Norden	Social media	11-10-2023	741
Nordic neighbours stranded in Danish holiday home rules	Info Norden	Social media	11-10-2023	385
An information letter to the Finnish delegation in the Nordic Council	Info Norden	Newsletter	12-10-2023	72
News about Info Norden autumn meeting and border barrier network	Pohjola-Norden	Newsletter	16-10-2023	2 800
Info Norden – the channel between citizens and the Nordic co-operation turns 25	Pohjola-Norden	Article	19-10-2023	6 000
Nordic politicians meet	Info Norden	Newsletter	26-10-2023	65
Interview by STT on emigration from Finland to Norway	STT	Web news item	11-11-2023	23 000
News about Nordic Council session and Info Norden meeting with the Swedish Freedom of Movement Council	Pohjola-Norden	Newsletter	21-11-2023	2 800
Gather all the mayors of the Øresund region to talk about cooperation – one of several proposals at Info Norden's 25th anniversary conference	News Øresund	Web news item	24-11-2023	

Since last time – on the anniversary celebrations at a session in Norden magazine	Foreningen Norden Norge - Magasinet Norden nummer 4 – 2023	Article	05-12-2023	8 390
2023 – 25 years of Nordic Value!	Info Norden	Newsletter	19-12-2023	65
The Nordic Region's common future and challenges	Info Norden	Newsletter	19-12-2023	465
The Nordic Region with and without borders – 25 years of Info Norden (two videos)	Info Norden, NORDEN Association, Denmark	Video	19-12-2023	
Info Norden Kalaallit Nunaannit Juullimi Pilluaqqussut! Christmas greetings from Info Norden Greenland!	Info Norden	Newsletter	20-12-2023	51
70 years with the common Nordic labour market	Info Norden	Newsletter	22-12-2023	155

# Sources: 10 facts about mobility in the Nordic Region

All figures retrieved 3-4 March 2024, where not otherwise stated.

1. **"At the beginning of 2023, approximately 28,000,000 people were living in the Nordic Region."**

Source: [Nordic Statistics Database POPU01](#)

2. **"At the beginning of 2023, approximately 451,000 people were living in a Nordic country other than the one in which they were born."**

Source: [Nordic Statistics Database CITI02](#)

3. **"In 2022, approximately 38,000 people relocated from one Nordic country to another."**

Source: [Nordic Statistics Database MIGRO2](#)

4. **"In the decade between 2013 and 2022, approximately 411,000 people relocated from one Nordic country to another."**

Source: [Nordic Statistics Database MIGRO2](#)

5. **"Approximately 44,400 people live in one Nordic country and work in another."**

Source: [Nordic Statistics Database COMM10](#)

The figures in the table are from 2015, where not otherwise stated.

Residence	Place of work					Total
	Denmark	Finland	Iceland	Norway	Sweden	
Denmark		179	195	2.842 (2018)	2.029 (2017)	5.245
Finland	101		13	1.068 (2018)	1.324 (2017)	2.506
Iceland	56	12		694	88	850
Norway	560 (2018)	184	140		1.244 (2017)	2.128
Sweden	14.275 (2017)	1.854 (2017)	165	17.397		33.691
Total	<b>14.992</b>	<b>2.229</b>	<b>513</b>	<b>22.001</b>	<b>4.685</b>	<b>44.420</b>

6. "Approximately 10,400 students study in one Nordic country with study support from another."

Source: [Nordic Statistics Database EDUC13](#)

7. "Approximately 5,700 students make use of Erasmus + or Nordplus between the Nordic countries."

Sources: [Erasmus+ annual report 2022, Statistical annex](#). (table: Mobility for students and staff in 2022) and [Nordplus](#)

8. "Approximately 179,000 receive a pension from another Nordic country, because they have lived or worked there at some point in their lives."

Sources:

- Denmark: Figures sent 11/3 2024 by ATP (2022)
- Finland: [Pensionsskyddcentralen \(2022\)](#)
- Iceland: Figures sent 14/2 2023 by Tryggingastofnun (2022)
- Norway: [NAV \(2022\)](#)
- Sweden: [Swedish Pensions Agency \(2022\)](#)

Pension from	Pensions paid to pensioners in						Total
	Denmark	Finland	Faroe Islands	Iceland	Norway	Sweden	
Denmark		660		728	7,955	13,336	22,679
Finland	477			28	1,124	30,125	31,754
Iceland	704	19	46		571	576	1,916
Norway	8,992	3,503	244	884		30,680	44,303
Sweden	7,506	57,335	34	1,154	12,045		78,094
<b>Total</b>	<b>17,679</b>	<b>61,502</b>	<b>324</b>	<b>2,693</b>	<b>21,138</b>	<b>74,431</b>	<b>178,746</b>

9. "In 2022, approximately 10,800 Nordic citizens were granted citizenship in another Nordic country."

Sources:

- Denmark: [Statistics Denmark](#) table DKSTAT
- Finland: [Statistics Finland](#)
- Iceland: [Statistics Iceland](#)
- Norway: [Statistics Norway](#)
- Sweden: [Statistics Sweden SCB](#)

New citizenship	Original citizenship					Total
	Denmark	Finland	Iceland	Norway	Sweden	
Denmark		35	126	121	213	495
Finland	4		5	18	199	226
Iceland	22	5		10	15	52
Norway	945	512	483		3,657	5,597
Sweden	1,318	1,429	207	1,441		4,395
<b>Total</b>	<b>2,289</b>	<b>1,981</b>	<b>821</b>	<b>1,590</b>	<b>4,084</b>	<b>10,765</b>



10. "Info Norden's 400 articles, which can be read in six languages, were visited 2.0 million times in 2023, and during the year Info Norden responded to 4,614 inquiries, 152 of which represented possible obstacles to freedom of movement."

Source: Appendix: [Web page visits, inquiries and information activities](#)

# About this publication

## **INFO NORDEN ANNUAL REPORT 2023**

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## Nordic co-operation

Nordic co-operation is one of the world's most extensive forms of regional collaboration, involving Denmark, Finland, Iceland, Norway, Sweden, and the Faroe Islands, Greenland and Åland.

Nordic co-operation has firm traditions in politics, economics and culture and plays an important role in European and international forums. The Nordic community strives for a strong Nordic Region in a strong Europe.

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